

## Have you submitted all of your encounters?

Please check with your staff to ensure all encounter data for dates of service in 2017 has been submitted. We want to make sure you receive the deserved credit for services provided.

This year and going forward, the timely submission of your encounter data will be more critical than in past years. Our regulators expect us to take the necessary actions to ensure complete datasets. Depending on the severity of non-compliance, some of their recommended actions are:

- Issuance of a corrective action plan
- A fee for service contract

If you have any questions or need assistance with your submission of encounter data, please don't hesitate to contact Gabriela Rubalcava, HEDIS Manager, at [\(619\) 498-6535](tel:6194986535) or email at [grubal@chgsd.com](mailto:grubal@chgsd.com)

Happy Holidays! Thank you for your support and continued partnership.

Nora A. Pintado, MHA  
Director of Claims Administration

