



01/16/2019

Excellent news from Community Health Group!!!!

Effective February 01, 2019, you will be able to get an immediate response for some of the services listed on the exclusion list.

When you enter a request via our provider portal for one of the services listed below you will get a response immediately. An historical cap, based on your past utilization, has been calculated for each of these services. As long as you remain under the cap you will get an immediate approval.

The service categories for which you will receive an immediate response are listed below:

- DME
- Hyperbaric Therapy
- Occupational Therapy
- Oncology
- Orthotics & Prosthetics
- Physical Therapy
- Podiatry
- Sleep Studies

Please submit one referral for each category listed above. For example, if the member needs an MRI & a Podiatry consultation submit two requests; one for the MRI and one for the podiatry consultation. If you submit two services from different categories on one request, the request will pend for review.

If your historical cap is reached for any category, further requests for that category will be pended for review.

Thank you very much for your continued support as we enhance our systems. If you have any questions, please contact me at yfaroo@chgsd.com.

Sincerely,

Yousaf M. Farook IMG CCM

Director of Utilization Management

Services Requiring an Authorization*

(EXCEPT WHEN LISTED UNDER THE “NO AUTHORIZATION REQUIRED LIST”)

Updated 01/16/2019

- Acupuncture
- Advanced Imaging: MRI, MRA, PET, CT, SPECT (service requires distinct prior authorization)
- Ambulatory Surgery
- CCS eligible conditions
- Chiropractic (only covered at community clinics contracted with CHG to provide this service)
- Cosmetic, Plastic & Reconstructive Procedures
- Specialty services for children under 18 years of age; these services are the responsibility of Children’s Specialists of San Diego (CSSD)
- Dental/oral surgery services for coverage under the medical benefit (procedural sedation/dental anesthesia)
- Any medical service requiring general anesthesia
- **Durable medical equipment other than those items for which no prior authorization is required (see CHG’s no prior authorization list on our web portal). *Eligible for immediate approval, up to historical cap.***
- Experimental/investigational services
- **Hyperbaric Therapy. *Eligible for immediate approval, up to historical cap.***
- Injectable with a payable amount greater than \$200.00 (and not included as part of PCP’s capitation)
- Mental Health, Behavioral Health, Alcohol & Chemical Dependency services
- Neuro-psychological and Psychological Evaluation
- **Occupational Therapy. *Eligible for immediate approval, up to historical cap.***
- **All Oncology and Oncology Related Services. *Eligible for immediate approval, up to historical cap.***
- Orthognathic surgery
- **Orthotics and Prosthetics. *Eligible for immediate approval, up to historical cap.***
- **Physical Therapy. *Eligible for immediate approval, up to historical cap.***
- **Podiatry. *Eligible for immediate approval, up to historical cap.***
- Radiation Therapy
- **Sleep Studies. *Eligible for immediate approval, up to historical cap.***
- Speech therapy
- TMJ services (Not a covered benefit through CHG, provider should refer the member to Denti-Cal)
- Transportation Services
- Genetic testing

Authorization Required for Certain Providers: An authorization is always required for referrals to the following providers: Dr. Kenneth Carr, Dr. Payam Merhanpour, Dr. Michael Michlaski, Dr. Ritvik Mehta, Dr. Angela Chang, Dr. Audrey Calzada, Dr. Alez Battaglia, Dr. Sara Matson, Dr. Natasha Fischang, Dr. Michael O’Leary, Dr. Brian Weeks, Dr. Perry Mansfield, Dr. Vikram Udani, Dr. Jeffrey Schweitzer, Dr. Ian Purcell, Dr. John Qian and Dr. Sasha Salloum.

* This list is not all-inclusive; rather, it is designed as a resource for commonly requested services which are not included in the basic in-office authorization. Reimbursement for services rendered is based on member’s eligibility on date of service, benefit limitations/exclusions, and evidence of medical necessity.

Children under the age of 18: Authorization for specialty services for children under the age of 18 is the responsibility of Children’s Specialists of San Diego (CSSD). Please continue to contact them to access these services. Their telephone number is 1 (877) 276-4543.