

October 2017

STREAMLINED MEDICAL RECORD REQUESTS

As we enter the last quarter of 2017, we are getting ready to begin our annual HEDIS medical records review. This means we will be knocking on your door to request medical records and chart notes for many of your patients.

If you would like to avoid the expense of pulling medical records and printing and mailing these to CHG, we have a proposal for you: Grant our HEDIS team remote access to your electronic health record (EHR) system and we will extract the necessary data from your medical records.

As healthcare providers have adopted EHR technology, it has become easier to share member/patient data while decreasing costs and preserving patient confidentiality. Many of our providers have already granted us access to their EHR. We hope you will consider this option, too. Please contact us so we can discuss this further.

Gabriela Rubalcava
HEDIS Manager
grubal@chgsd.com
(619) 498-6535

Adrian Arce
HEDIS Quality Assurance Analyst
aarce@chgsd.com
(619) 240-8905

