

## Provider Alert – Online Provider Directory Tool

Our goal is to have 100% accurate Provider Directory information for your medical group and facilities. Community Health Group (CHG) loves to strengthen our partnerships and make it easier to communicate provider changes. We have found a tool to simplify this process!

We would like to welcome a new partner to our CHG Family. Sanator developed by Gaine Solutions, is an online tool that will keep track of your provider roster. You can go online to add or term providers, and make other provider related changes. CHG and other health plans who are part of the Sanator Family are notified of the changes. This will prevent the need to submit many notices. CHG will then be notified and complete the changes that you approved online.

### What's next?

You will receive communication from Sanator on 1/15/18 with registration instructions. Over 70% of our existing contracted groups are currently using Sanator. The Sanator instructions will show you how to add CHG to view your provider data.

If you are new to Sanator, this communication will have instructions on how to register online. You will then be able to review and make changes online.

If your provider group has not received communication to register for your Sanator account by the end of January, please contact the Credentialing department at [credentialing@chgsd.com](mailto:credentialing@chgsd.com).