

Please circulate to others and file in your *Provider Manual* for future reference.

June 2017

OTHER HEALTH INSURANCE INFORMATION = NO NEED TO SCHEDULE MEMBER FOR HEDIS SERVICES*

We need your help. Please report to CHG any members who have other health insurance coverage if this is not available on our eligibility system. Once we confirm the member's other health insurance coverage, **we will remove the member's record from your HEDIS *All Missing Hits* report.**

If you have a copy of the other health insurance card, please send this to CHG so we can verify the information, update our enrollment records, and remove the member record from your **HEDIS *All Missing Hits* report.**

If you do not have a copy of the card, please provide the following information: member's name, name and telephone number of other health insurance carrier, and policy effective date. Send this information to:

Judith Fernandez
Enrollment Manager
jferna@chgsd.com
Phone (619) 498-6418

Thank you for your continued support and partnership. If you have any questions, please feel free to contact me at grubal@chgsd.com

Gabby Rubalcava
HEDIS Manager

*HEDIS guidelines recognize that members with other health care coverage obtain necessary services from their primary insurance carrier. HEDIS specifications allow Plans to remove these member records from the pool of members who must receive HEDIS required services.

