

11/21/2018

Language Assistance Program

Dear Providers,

Remember that Community Health Group offers language assistance services for our members at no cost to them.

This includes translation into certain languages (Spanish, Vietnamese, Tagalog, and Arabic), large print, audio recordings, and/or braille.

We also offer over-the-phone interpreter services, in person and video interpreters (including sign language), and teletypewriter (TTY) services.

Our goal is that all CHG members receive culturally and linguistically competent services when accessing any point of contact within CHG's network of providers.

If a member needs language assistance services, please be sure to call our Customer Service Department toll free at:

1-800-224-7766 (Medi-Cal)

1-888-244-4430 (Cal MediConnect)

To access our toll-free teletypewriter (TTY) services, please call **1-855-266-4584**.

Sincerely,

Community Health Group